



SERVICE ORDER FORM

Return Items to: Datacap Systems, Inc.
Attn: Service Dept.
100 New Britain Blvd.
Chalfont, PA 18914

Customer
Purchase Order # _____

Name: _____
Address: _____

Return
Repair to: _____

Contact: _____
Phone #: _____
E-mail: _____

Ship repaired product via: _____

Service Type Request:

- R1** Priority Repair _____ (5 business day turnaround, 25% premium)
- R2** Standard Repair _____ (30 calendar day turnaround)
- W1** **Warranty Repair** _____ **(5 business day turnaround)** **Purchase Date:** _____
(Within One Year of Initial Purchase)

Are unit(s) being returned to Spare Inventory (no loads)? _____ Yes _____ No

OR

Should unit(s) be loaded with Merchant-Specific Application/Deployment ID?
If so, provide Deployment ID: _____

Items returned for repair / Problem Description:

Qty	Item	Serial #	Problem Description
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____

Special Instructions: _____

Please record the serial number of the items you are returning for repair to be used as a reference when checking on the status of repairs.

Note: Payment terms are based on current account settings. Contact Datacap Sales to make any changes (215-997-8989)