



DataTran™ Initiated Dial-in Download

General Overview

Datacap software tools and services are designed to make support of legacy DataTran and DataTran-ready systems simple and low cost. Many dealers install and service systems after hours. Credit card system installation includes input of DataTran merchant parameters. For new installations, the best approach is to have the DataTran factory-loaded with parameters so it can be simply plugged in and used, without a remote download. Even so, after-hours re-load may be necessary. Datacap's DataTran Download System™ enables dealers to be self sufficient downloading/reloading DataTran networks and parameters via an unattended load service that can be accessed at any time (24 x 365) by the dealer (or sometimes by the customer) for a one-time up-front service fee for 30 days of unlimited load/reload use.

Note: For new/next generation Tran products, the Datacap offers NoLoad™ products for some network interfaces, requiring no parameters to be entered, and for most networks offers the Datacap Payment Systems Configuration Server™ (PSCS™) facility. PSCS enables dealers to be self-sufficient building download files and loading networks and parameters into the new Tran products (TwinTran™, IPTran™ and DialTran™) via an unattended load service that can be accessed at any time (24 x 365) by the dealer or customer for a one-time up-front service fee for an unlimited duration of usage. Contact your Datacap representative for details about TwinTran, IPTran and DialTran, and about PSCS usage.

Procedure for DataTran-initiated Dial-in

Setting up the merchant account

1. Obtain Merchant Parameter Forms for the network that processes your customer's e-payments. These forms can be downloaded from Datacap's web site at www.datacapsystems.com in the "Legacy DataTran" section under the "Support" menu, or can be obtained via e-mail or FAX by calling 215-997-8989.
2. Have your customer's bank fill in the few fields required (merchant id number, terminal id number, access phone numbers, card types accepted, etc)
3. Forward the information to Datacap, via Fax (215) 997-3919 or to Support@dcap.com.
4. Datacap will create a file for that merchant, install it on our download server, print out a verification form with the loaded parameters and FAX back to you. Included in that confirmation sheet will be the password/identification name used to access the file.
5. Have your merchant confirm that the information on our verification form is correct to assure that funds are delivered properly to his account.
6. The file will be maintained on Datacap's download server for thirty days and can be accessed on an unlimited basis without additional cost. Of course, it is essential that this information be kept up to date, so "old fields" are not downloaded inadvertently. Datacap cannot be responsible for such a circumstance.

Accessing the merchant's file from Datacap

A command must be given by a host system instructing DataTran to call the download server to retrieve the merchant parameters. There are two ways to accomplish this.

- If your POS system developer has implemented the dial out command in the software:

1. Be sure that the DataTran is plugged into a working phone line
 2. Input the Datacap download server phone number (215) 997-3963 into your POS application. You may need to contact your software developer for instructions. Be certain that any access digits (to get an outside line in a PBX system) are included in the dialing number.
 3. Invoke the dial out command from the POS application, enter your password/identification name after connecting with Datacap's server and wait for the download to complete. A full download takes approximately 8 minutes.
- If your POS system does not have dial out commands implemented and you have a Windows™ PC:
 1. Stop your POS software, if it is running on the Windows PC.
 2. Log on to www.datacapsystems.com to retrieve a free utility (free when you are using an unlicensed copy, which is fine for Download System usage) called Tran Management Software™ (TMS™) from Datacap. This utility is used to check the status of DataTran and also to initiate a dial command for loading DataTran. This utility is free (when using an unlicensed copy) and can be used on a support terminal or can be installed on each of your customers' computers for easy and automated access by you or your customers, without Datacap support personnel involvement.
 3. Click "Support", click "DataTran", and click "Download Tran Management Software Installer for Windows".
 4. Install the program on your PC simply by clicking on it after the download finishes.
 5. Run Tran Management Software (TMS) and click "Search for Tran Device".
 6. When TMS finds the Tran Device, click "Dial-Out Load".
 7. Enter the Datacap download server access phone number, (215) 997-3963. Be sure that any access digits (to get an outside line in a PBX system) are included in the dialing number. Enter your password/identification name (as provided by Datacap after creating your merchant file).
 8. TMS will indicate when the load is complete, approximately 8 minutes.

If your POS system does not have dial out commands implemented and you do not have access to a Windows™ PC:

1. Contact your POS software provider for instructions on how to manually initiate a dial out command.
2. Contact Datacap for other recommendations for using the DataTran-initiated dial-in feature.

General Note

Datacap support products and services give our reseller partners the ability to be independent of Datacap for service/support needs, thereby generating their own after market support and service revenue. Please contact your Datacap Sales Representative for information on other tools and services to make selling e-payment systems trouble-free and profitable.